

NAMA 2026 Regional Service Provider Prospectus



Who are we?

The community schemes industry is evolving and changing rapidly.



- Community Scheme ownership is by far the preferred form of home ownership in South Africa. To nurture the growth in the industry and meet the challenges of an ever-changing environment in which managing agents operate, it has become necessary to adequately train professionals to effectively manage the affairs of community schemes. It is imperative that trustees/committees are better skilled and informed about their management and fiduciary responsibilities, relevant scheme legislation, and the advantages of employing a professional managing agent.
- To foster the common interests of managing agents in South Africa, a group of like-minded professionals established the National Association of Managing Agents (NAMA) in July 2001 with the approval of the Property Practitioners Regulatory Authority (PPRA) – the regulatory body for the South African property industry. The founding of NAMA was also encouraged by the need to regulate the profession and to promote the rights of managing agents and the public, as far as it affects the reputation and governance of the profession.
- Before NAMA, managing agents had no common voice nor could they make representations to the authorities on any aspect, or claim legitimacy in the industry.

- To meet NAMA's objectives and to promote the benefits of membership, the founding members took a decision in March 2004 to restructure the Association and register NAMA as a Section 21 Company (now NPC). In consultation with managing agents countrywide and with legal authorities on sectional title, the Association completed a National Constitution, Code of Conduct, Code of Ethics, Articles of Association and Memorandum of Incorporation, which today govern the operations of the Association.
- NAMA is presently headquartered in Pretoria and is supported by satellite offices from which Regional Committees operate to achieve the goals and aims of the Association. The Directors who serve on the National Board of NAMA are elected from their respective regional membership base and volunteer their services and expertise to the Association, without compensation.
- To ensure that NAMA remains at the forefront of educating and developing the community scheme industry we have partnered with Enterprises University of Pretoria and have also developed an online course in Sectional Title Living – The Nuts and Bolts.
- Training events, workshops, seminars, conferences, expos and webinars are regularly hosted by NAMA in all the regions across the country, to provide information to the industry.
- NAMA's extensive footprint creates an opportunity for members to make use of various NAMA platforms for marketing purposes.

Our Mission



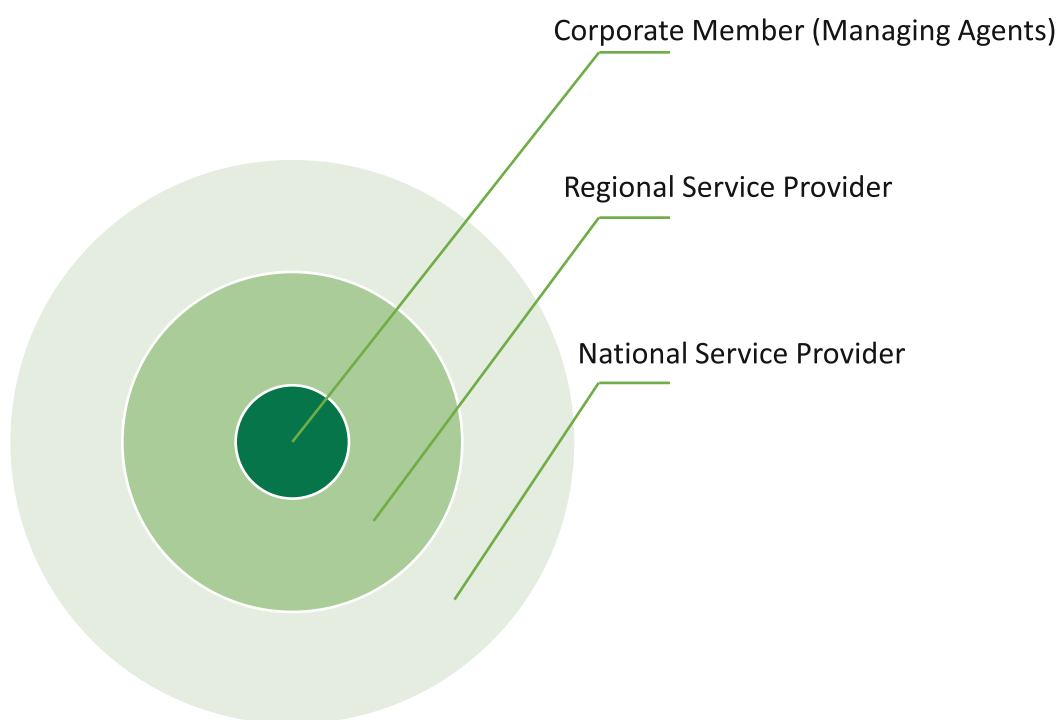
- To promote the common interests of managing agents.
- To represent the collective views of the Association's members to related bodies, public authorities and to other interested organisations and persons.
- To encourage membership of the Association and to unite all suitable members of the profession into a single body.
- To initiate, promote and support the adoption of legislation to ensure that only competent persons can practice as managing agents and to seek and ensure that membership of the association is accepted as proof of said competence.
- To provide a forum to exchange views, to preserve and maintain the Association's integrity and status with all matters affecting the professional interests of members.
- To establish, as far as practicable, uniform standards for managing agents.
- To provide and encourage education, training and accreditation.
- To encourage historically disadvantaged individuals to become managing agents.
- To maintain a central database of practicing managing agents for public enquiries.
- To assist managing agents with relevant statutory and regulatory compliance.
- To help members with compliance in relation to the Code of Conduct and any other required standards.
- To promote friendly and good relations between members, to provide for conciliation, mediation and arbitration of professional disputes among members.
- To help in the resolution of disputes between managing agents and the public.
- To provide service providers with a platform where they can engage with industry-specific role players and decision makers.
- To provide Regional Service Provider members with the platform to be recognised as an industry-registered service provider to grow their business.

Our Stakeholders



- To ensure that our members receive proper representation at all levels, NAMA has strengthened its footprint in the industry by forming Stakeholder relationships with the following bodies:
 - Property Practitioners Regulatory Authority (PPRA)
 - Community Schemes Ombud Service (CSOS)
 - Real Estate Business Owners of South Africa (REBOSA)
 - Institute of Estate Agents of South Africa (IEASA)
 - South African Property Owners Association (SAPOA)
 - National Property Forum (NPF)
 - Property Sector Charter Council (PSCC)
 - Residential Community Council (RCC)
 - National Property Practitioners Council (NPPC). NAMA was one of the founding members in 2020.
- NAMA also lobbies for support and engages with several Government Bodies, such as the Department of Human Settlements.
- NAMA has engaged with international counterparts such as Strata Community Australia to ensure that we keep up with international trends.
- NAMA has engaged with the major banks to ensure that they promote NAMA membership when financing any type of community scheme.

Our Membership Categories



Benefits



Regional Service Providers who join NAMA are recognized by the Association as members who have demonstrated an acceptable level of competency and ethical standing in the industry.

The membership benefits include the following:

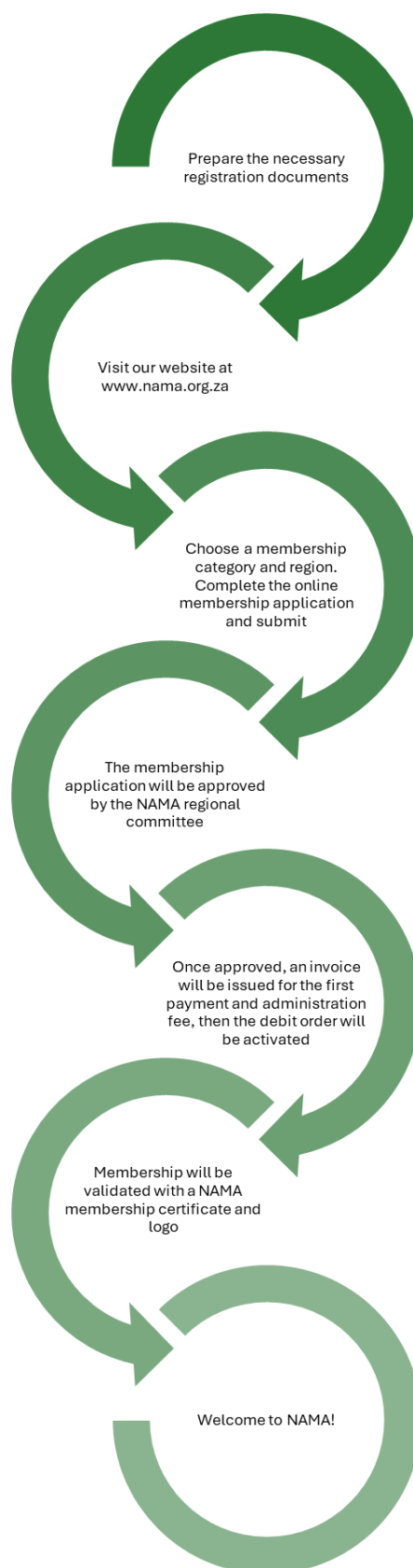
1. Accreditation to an industry-leading Association.
2. Certificate of Membership leading to consumer recognition and confidence.
3. Receive regular legal updates regarding the Community Schemes industry.
4. Dedicated listing on the NAMA website.
5. NAMA provides a marketing platform to service providers at a minimal cost:
 - a. Exhibit and market their services at regional events.
 - b. Opportunity to participate in NAMA social events, e.g., golf days, cocktail events, and bowls days.
 - c. Attend the NAMA bi-annual conference or regional expos as exhibitors or sponsors, which brings together representatives from the entire property industry.
6. The following marketing platforms are free for NAMA service provider members:
 - a. Hosting of a webinar to NAMA Members through the NAMA webinar platform.
 - b. Advertise in the NAMA Newsletter.
7. Why be a NAMA member in a specific region or regions?
 - a. Focused marketing to corporate members and the public of the professional service offered, and the amplification of your footprint and brand.
 - b. To join the NAMA Regional Committee by being voted and elected at the Regional Annual General Meeting.
 - c. Regional Service Provider members may attend all NAMA events in all the regions. However, an additional cost will be charged to exhibit if they are not registered in that specific region where the event is hosted.

Cost



1. The Regional Service Provider is in no way involved in community scheme management.
2. This membership option is for service providers with a regional footprint.
3. The membership is approved according to various criteria, including the necessary documents and the payment of the membership fees.
4. The following needs to be submitted with the membership application:
 - a. CIPC Registration Certificate
 - b. VAT compliance confirmation
 - c. Completed NAMA Debit Order form
 - d. Proof of accreditation in the field of work
 - e. Signed NAMA Terms and Conditions
 - f. Signed NAMA MOI
5. The membership fee is payable monthly via NAMA Debit Order for the NAMA financial year from **1 March 2026 to 28 February 2027**.
6. The membership fee is **R800,00 (VAT included)** per region, plus a once-off registration fee of R350,00.

How to become a member



NATIONAL ASSOCIATION
OF MANAGING AGENTS
SHAPING OUR PROFESSION

www.nama.org.za

Get in touch



Oxford Office Park, 3 Bauhinia Street,
Building 21, Highveld Technopark,



012 567 1556



www.nama.org.za



office@nama.org.za

