

# NAMA NEWS

MARCH 2019



NATIONAL ASSOCIATION  
OF MANAGING AGENTS  
SHAPING OUR PROFESSION

Does the CSOs have a say  
over the content of your HOA's  
constitution or MOI?

CORPORATE MEMBERS



SECTIONAL  
TITLE  
SOLUTIONS



GLOVENT  
SOLUTIONS



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# Does the CSOS have a say over the content of your HOA's constitution or MOI?

By: Ané de Klerk

Section 4 of the CSOS Act, 9 of 2011 (“the Act”) makes it clear that the Community Schemes Ombud Service (“CSOS”) has a great deal of power and responsibility when it comes to sectional title scheme governance documentation, including its conduct and management rules. **The CSOS's functions include:**

1. Taking custody of body corporate rules
2. Regulating the quality of body corporate rules
3. Preserving body corporate rules
4. Controlling the quality of body corporate rules
5. Providing access to body corporate rules
6. Monitoring the quality of body corporate rules

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# NEDBANK CORPORATE SAVER ALLOWS CLIENTS TO FOCUS ON THEIR BUSINESS



**S**implicity, effectiveness and efficiency in the management of funds collected, invested and dispersed on behalf of body corporates and commercial property owners are of paramount importance to these entities and the interests of the residential property owners. In addition to this, the ability to integrate banking solutions into the latest fintech property administration systems is of high importance.

For more than four decades the National Association of Managing Agents (NAMA) has played a key role in educating its members on the regulations and terms and conditions that govern the property industry. Nedbank is committed to NAMA's goal to provide innovative solutions for its members and is confident that solutions such as our third-party funds administration platform, **Corporate Saver, allow clients, including NAMA members, to focus on their business knowing that their financial goals are being met.**

**// Nedbank is committed to NAMA's goal to provide innovative solutions for its members... //**

'Corporate Saver, which forms part of Nedbank's **Whole-view Business Banking™** offering to the property administration industry, provides all these solutions,' says Nedbank Head of Business Banking Investments and Corporate Saver, Jonathan Ridley.

'The platform enables quick and easy opening and closing of accounts managed by property administrators, and the effective management of these funds. It also provides integration capabilities into the various accounting and property administration software solutions,' he adds.

As a business member of NAMA and strong supporter of the industry, we would be pleased to engage with industry practitioners to understand how we can provide whole view banking solutions for your business.

To find out more about **Nedbank Corporate Saver** please contact your transactional specialist. For more information send an email to [business@nedbank.co.za](mailto:business@nedbank.co.za).

**see money differently**

**NEDBANK**



Our clients are redefining the way property is managed with smart service delivery

Today, over 20,000 properties are managed smarter and more efficiently using the Urbanise platform. Our cloud software is used to expand and enhance the range and quality of services provided to buildings and communities by connecting managers with customers and suppliers, helping to create more liveable communities.

## The Urbanise Platform

An integrated platform for the strata, commercial and FM industries



### Strata Management

The Urbanise Strata platform includes a cloud-based management and accounting system, a web-site for every building you manage and a portal and mobile app for the committee members, owners and residents.



### Facilities Management

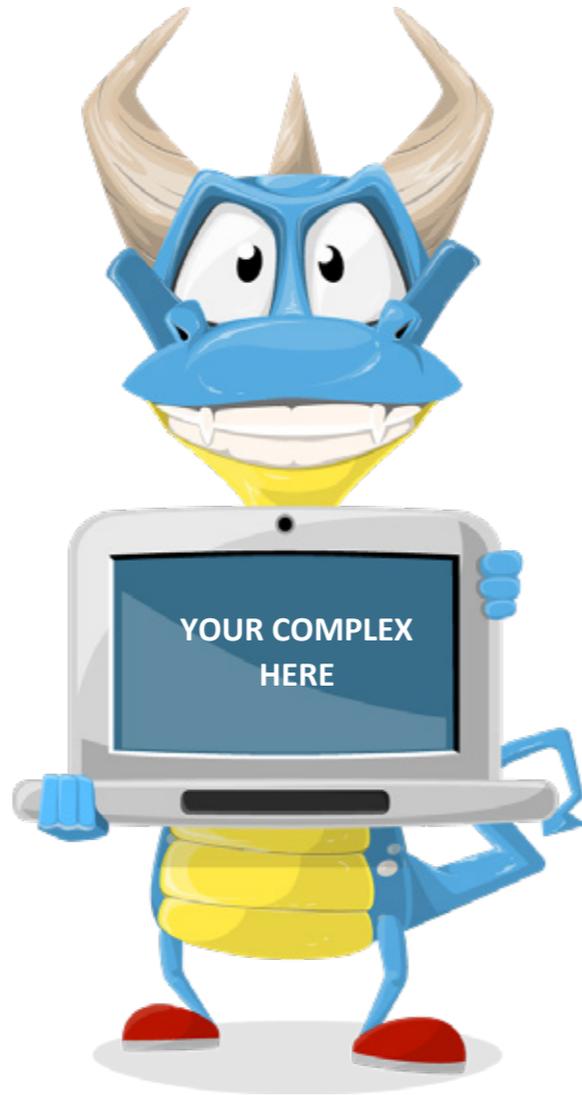
The Urbanise Facilities platform redefines the traditional facilities management cost/revenue model by enabling FM companies and service providers to tap into entirely new revenue streams and cost savings.



### Smart Utilities

Urbanise Utilities is a cloud-based software platform which communicates with smart meters, to enable an end-to-end micro-utility solution for your building or community. The solution is specifically designed for strata and community schemes and commercial and retail buildings.

# Need a portal for your complex?



# residentportal

**residentportal** is an easy to use communications platform for your community.

Looking for an easy way to communicate with residents?

Need to share important information like rules and regulations, application forms and contacts?

Want to track requests for maintenance, payment approvals or general enquiries in one central place?

Tired of lost emails, requests for the same documents and contacts or just looking for a portal for residents?

PACKAGES			
Pro	Standard	Light	Free
This package includes: <ul style="list-style-type: none"><li>• online statements</li><li>• vehicle register</li><li>• pet register</li><li>• domestic worker register</li><li>• additional information</li><li>• everything from the standard package</li></ul>	Our most popular package includes a secure user area for residents. Residents can: <ul style="list-style-type: none"><li>• log requests</li><li>• view notifications</li><li>• download documents</li><li>• book facilities</li><li>• everything from the light package</li></ul>	For complexes that don't require a secure user area, this package includes: <ul style="list-style-type: none"><li>• the ability to share documents</li><li>• everything from the free package</li></ul>	The package includes a customisable landing page with <ul style="list-style-type: none"><li>• complex information</li><li>• facilities</li><li>• address</li><li>• contacts</li><li>• map</li></ul>
<b>R699pm</b>	<b>R349pm</b>	<b>R99pm</b>	<b>Free</b>



## Managing Agents

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[info@residentportal.co.za](mailto:info@residentportal.co.za)



NATIONAL ASSOCIATION  
OF MANAGING AGENTS  
SHAPING OUR PROFESSION

# 2019 NAMA NATIONAL CONFERENCE 19-20 SEPTEMBER 2019 THE BOARDWALK HOTEL, PORT ELIZABETH



The theme focuses on legislation training and the challenges faced within community scheme management. An exciting and captivating programme, presenting a line-up of professional speakers and breakaway sessions where managing agents, trustees and service providers will be trained and provided with plenty of networking opportunities.

**JOIN US** for the opening Cocktail Function followed by an Awards Gala Dinner where NAMA Members and industry role players will be acknowledged.

**DON'T MISS OUT!** Our members, associates and stakeholders are all invited and urged to participate.



**KEYNOTE  
EMMA SADLEIR**

**REGISTER ONLINE\***

\*view all the conference documents and early bird discount

NAMA PROMOTES AND ADVANCES THE INTERESTS OF MANAGING AGENTS AND COMMUNITY SCHEMES THROUGH EFFECTIVE TRAINING AND TO DEVELOP A MUTUAL PLATFORM FOR ALL ROLE PLAYERS IN PROPERTY MANAGEMENT.

## DELEGATES WHO ALREADY REGISTERED:

- Home Alliance Estates
- Trafalgar
- Ballito Estates
- Osro
- King Price Insurance
- CIA
- Curasure
- The Property Management Authority
- Harlev Property Management & Financial Services
- Lightstone
- National Real Estate
- Gateway Property Management
- Home & Equity CSM
- Sectional Title Solutions
- The Bellbuoy Group
- Proficient Property Management
- Annette Laing Property Consultants
- Du Plessis & Heunis Attorneys
- Mirfin Valuation Services (Pty) Ltd
- Pro Admin (Pty) Ltd
- FSPA Managers and Consultants cc
- Vision Property Management & Leasing (Pty) Ltd
- Glen Smit Property Administration

## REGISTERED EXHIBITORS

- King Price Insurance
- Sectional Title Solutions
- WeConnectU
- CIA
- Curasure
- Paddocks
- MRI
- Real Estate Software
- NetVendor
- Nedbank Limited

## MAIN SPONSORS:

**King Price Insurance, Sectional Title Solutions, Nedbank Limited**

OTHER SPONSORS: **CIA, Curasure, Gateway Properties**



**NEW CORPORATE MEMBERS:**  
Click on the logo to visit the website



**NEW MEMBERS:**  
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**WELCOME**  
to our new members



# New Introductory Programme

NAMA AND ENTERPRISES UNIVERSITY OF  
PRETORIA – ANNOUNCES NEW INTRODUCTORY  
PROGRAMME IN SECTIONAL TITLE MANAGEMENT

**NAMA believes that education is the best investment. It is also NAMA's mission to nurture growth in the industry and to adequately train professionals to effectively manage the affairs of community schemes.**

It is not only important that a community scheme employs the services of an accredited, well-trained and successful managing agent but that a managing agent company can employ a professional property manager.



Since the latter part of 2016 the NAMA Executive envisioned a joint collaboration with Enterprises University of Pretoria to develop a programme that will not only professionalise the industry but provide a career path for people working in the industry. It was further envisaged that this would move NAMA and the industry closer to widespread acceptance of community scheme management as a profession.

It is anticipated that this programme will improve standards of professional practices and enhance the reputation of the community scheme profession.

NAMA envisions that this programme will align the organisation with international standards and be at the forefront of endorsing and accrediting membership to the organisation in the future.

**We are delighted to announce that NAMA and the University of Pretoria, have completed the development of the 1st phase, being the introductory programme, of a three-year course in sectional title management.**

# EVENTS

## GAUTENG NORTH REGION

**5 April 2019 | Barefoot Bowls Day**

**8 June 2019 | Sectional Title Introductory Training Seminar, Pretoria**

For more information email Lizbé at [namanorth@nama.org.za](mailto:namanorth@nama.org.za)

## KWAZULU-NATAL REGION

**13 April 2019 | Sectional Title Introductory Training Seminar**

**11 May 2019 | Sectional Title Introductory Training Seminar**

For more information email Vanida at [namakzn@nama.org.za](mailto:namakzn@nama.org.za)

## GAUTENG WEST REGION

**12 April 2019 | Sectional Title Introductory Training Seminar, Potchefstroom**

**18 May 2019 | Sectional Title Introductory Training Seminar, Johannesburg**

For more information email Nelia at [namawest@nama.org.za](mailto:namawest@nama.org.za)

# EVENTS

## GAUTENG EAST REGION

**15 May 2019 | Breakfast Seminar**

**20 July 2019 | Sectional Title Introductory Training Seminar**

For more information email Isabella at [namaeast@nama.org.za](mailto:namaeast@nama.org.za)

## WESTERN CAPE REGION

**10 May 2019 | Breakfast Seminar**

**13 July 2019 | Sectional Title Introductory Training Seminar**

For more information email Kate at [namawc@nama.org.za](mailto:namawc@nama.org.za)

## EASTERN CAPE AND BORDER REGIONS

**17 April 2019 | Regional Meeting**

**25 July 2019 | Regional Meeting**

For more information email Lizbé at [namanorth@nama.org.za](mailto:namanorth@nama.org.za)



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**Contact Lizbé at [namanews@nama.org.za](mailto:namanews@nama.org.za) for more information**



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**Contact person : Lizbé Venter  
([namanews@nama.org.za](mailto:namanews@nama.org.za))**

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S O L U T I O N S



FOR ENQUIRIES:  
[wilma@blackmarblemedia.co.za](mailto:wilma@blackmarblemedia.co.za)