

JANUARY 2019

CAN CSOS ADJUDICATE ON A DISPUTE CONCERNING A MANAGING **AGENT'S FEES?**











OF MANAGING AGENTS SHAPING OUR PROFESSION

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Can CSOS ADJUDICATE on a dispute concerning a MANAGING AGENT'S FEES?

By Elmo-York Stuart from EY Stuart Inc.

The Ombud for Community Schemes can only adjudicate on disputes falling within the ambit of orders authorised in terms of the provisions of Section 39 of the Act.

Application by an applicant can only be made for orders as specified in Section 39. Section 38(1) of the CSOS Act stipulates that any person can make application if such person is a party to or affected materially by a dispute.



Whether you live in a Homeowners Association or a Body Corporate we have a solution for you.

Sectional Title Solutions is a solutions-driven consultancy business, focusing on delivering value-added products and services to Sectional Title Bodies Corporate and Homeowners Associations.

We aim to provide sustainable solutions that will benefit all unit owners and stakeholders, while reducing inefficient costs and generating muchneeded revenue for Bodies Corporate and Homeowners Associations. Ultimately, we aim to ensure financial sustainability and protection of the unit's investment value for its owner.

Our value-added solutions include:

- state of the art Fibre-To-The-Home solutions
- innovative arrear levy and project funding solutions
- cost-saving energy efficiency and solar solutions
- revenue generating outdoor media and advertising solutions
- legal and levy advisory services

Our solutions-based approach, combined with our emphasis on a symbiotic working relationship with managing agents and their estates, is what adds real value to our clients.

Guided by this "win, win, win" philosophy, STS has partnered with several industry leaders as well as smaller niche specialist service providers, to provide our clients with the most effective value-added solutions, regardless of the size of the clients' unique project requirements.

Contact us on +27 11 977 1977 or info@stsolutions.co.za for more info. www.stsolutions.co.za

Happy New Year to you!

Here's to sowing seeds of hard work that reap fruits of success and prosperity this year.









2019 NAMA NATIONAL CONFERENCE 19-20 SEPTEMBER 2019

THE BOARDWALK HOTEL, PORT ELIZABETH

The theme focuses on legislation training and the challenges faced within community scheme management. An exciting and captivating programme, presenting a line-up of professional speakers and breakaway sessions where manging agents, trustees and service providers will be trained and provided with plenty of networking opportunities.

JOIN US for the opening Cocktail Function followed by an Awards Gala Dinner where NAMA Members and industry role players will be acknowledged.

DON'T MISS OUT! Our members, associates and stakeholders are all invited and urged to participate.

REGISTER ONLINE*

NAMA PROMOTES AND ADVANCES THE INTERESTS OF MANAGING AGENTS AND COMMUNITY SCHEMES THROUGH EFFECTIVE TRAINING AND TO DEVELOP A MUTUAL PLATFORM FOR ALL ROLE PLAYERS IN PROPERTY MANAGEMENT.

NFW

KEYNOTE

EMMA SADLEIR

he way forward

New Introductory Programme



NAMA AND ENTERPRISES UNIVERSITY OF PRETORIA – ANNOUNCES NEW INTRODUCTORY PROGRAMME IN SECTIONAL TITLE MANAGEMENT

NAMA believes that education is the best investment. It is also NAMA's mission to nurture growth in the industry and to adequately train professionals to effectively manage the affairs of community schemes.

It is not only important that a community scheme employs the services of an accredited, well-trained and successful managing agent but that a managing agent company can employ a professional property manager.



Since the latter part of 2016 the NAMA Executive envisioned a joint collaboration with Enterprises University of Pretoria to develop a programme that will not only professionalise the industry but provide a career path for people working in the industry. It was further envisaged that this would move NAMA and the industry closer to widespread acceptance of community scheme management as a profession.

We are delighted to announce that NAMA and the University of Pretoria, have completed the development of the 1st phase, being the introductory programme, of a three-year course in sectional title management. It is anticipated that this programme will improve standards of professional practices and enhance the reputation of the community scheme profession.

NAMA envisions that this programme will align the organisation with international standards and be at the forefront of endorsing and accrediting membership to the organisation in the future.

Congratulations!

to **Karien Coetzee** from Trafalgar who is the first NAMA member to enrol for the UP Enterprises and NAMA Sectional Title Course in 2019! All the best with the studies.



GAUTENG NORTH REGION

13 February 2019 | Breakfast Seminar

For more information email Lizbé at namanorth@nama.org.za

KWAZULU-NATAL REGION

28 February 2019 | Breakfast Seminar

For more information email Vanida at <u>namakzn@nama.org.za</u>

GAUTENG WEST REGION

13 March 2019 – Breakfast Seminar

For more information email Nelia at <u>namawest@nama.org.za</u>

EASTERN CAPE AND BORDER REGIONS

21 February 2019 – Regional Meeting

For more information email Lizbé at <u>namanorth@nama.org.za</u>



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FOR ENQUIRIES: wilma@blackmarblemedia.co.za