



2021 Fidelity Fund Certificate Renewal Issues

Dear Member,

Unfortunately, year after year the EAAB has failed in its statutory obligations to issue Fidelity Fund Certificates timeously to all qualified applicants and we have reason to believe that this has occurred again this year.

REBOSA has offered to assist Managing Agents to obtain their 2021 FFC renewals, provided the Managing Agent is compliant and paid for the renewal on time i.e. before 30 October 2020.

If you meet the above-mentioned criteria and have not yet received your certificate you are invited to:

1. Ascertain ASAP on the MyEAAB agent portal if your FFC has been issued.
2. If not, log a query on MyEAAB agent portal under "Online Query" and obtain a query number (unless you already did).
3. Complete the online query form by clicking on this link <https://www.rebosa.co.za/2021-fidelity-fund-certificate-renewals/>

We hope this will help and thank REBOSA for their assistance.

NAMA Corporate Members



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